

Brendan Blake

From: Brendan Blake <brendan@erwwen.co.uk>
Sent: 22 January 2025 16:20
To: 'Hugh McCormack'
Subject: RE: Our chat earlier

Hi Hugh,

Well, we can talk some more tomorrow, but I never resigned although I may have said I reserved my position.

I simply said I was unwilling to work with Chris, and on one occasion I recall saying to Clive that I really was due a full and complete apology.

I think in the circumstances that's not unreasonable.

In addition I always said I would assist with the shareholder management and communication if Havards so wished.

I did say I was unwilling to support the move to a new website, as it was planned, and I spent some time putting together a report which was designed to make that more likely to succeed, and also where I tried to save Havards some money. I'm pleased to hear that you have accepted one recommendation – it is Havards best business interest to separate the ownership of the domain registrar from the website service provider.

I did say to Clive that I saw no point on staying on an advisory committee where advice was rarely sought and often not taken. We have lost several members, not just myself, due to insensitivity on this one by one individual.

I will send you the email which really got me most annoyed shortly.

Having said that, with the way Chris has behaved, I wonder whether I should just resign. I find his behaviour quite reprehensible, and not just to me. I have better things to do.

We can talk some more.

Best wishes,
Brendan

From: Hugh McCormack <h.mccormack@ntlworld.com>
Sent: 22 January 2025 15:27
To: 'Brendan Blake' <brendan@erwwen.co.uk>
Subject: Our chat earlier

Hi Brendan,

Good to speak earlier – thanks for your time; you're obvs as busy as ever! I look forward to continuing our chat tomorrow @ 14.30

As you now know my stature has been elevated so I am now party to the details of running Havards – all interesting stuff. So I now have a broader hat to wear than just 'Comms & Newsletters'.

I'm very aware of all the hard work that you put in at the start of the Siop Havards journey – the shareholder database and IT set-up made a huge contribution to the success of the fund raising. So I'm very sad to hear that you've resigned from the committee as well as a volunteer, but I'm very glad to hear

your continued best wishes/support for the future success of Siop Havards. I'll make sure to put an appropriately worded Thank-You in the next Newsletter, probably in March.

Part of the reason for the call was to reassure you on a few things

- **The 'keys'** – these will remain with the Havards board and, as per your advice, lodged with Porkbun.com or another appropriate independent 'custodian' (**NOT** Modern)
- As far as possible **the bilingual approach** we've hitherto adopted will be carried over to the new website – the only exception is likely to be the product descriptions on the new Havards 'click and collect' website – these have to mirror the product descriptions (in English) held in the stock database which is updated by our suppliers
- The new website will have a link to the old one where the history/heritage etc of Siop Havards will be maintained

And to ask for your final support on a couple of others:

- As you're stepping back as a volunteer, we need to take over the control of the 'keys' – could you let me have the credentials to **porkbun.com** or the authority **holding the domain rights** to enable Havards to manage the domains please? Could you also let **porkbun.com** know about the hand-over and that they should now expect instructions directly from Havards as and when changes are required. Thanks.
- Is there is **any proprietary software or licences** that are a necessary part of the Siophavards.cymru website and/or shareholder database? If so, could you let me know what these are and any action needed to support their transfer? We'd obviously cover any costs involved in this
- One last thing, and as much as to save cost as well as time, would you be able to set up an '**auto-forward**' for all incoming email from siophavards.cymru to havards.wales respective accounts?

I hope this isn't too much of an 'ask': if we can get these completed as soon as practicable, we'll all be out of each other's hair (if that's an appropriate euphemism!).

And as this would in effect be a hand-over, there are some legal niceties that have to be shared re: data and GDPR, but I can go through this with you tomorrow.

Cheers for now

Hugh

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